



Project Management Institute - Puget Sound
Chapter

Community Update

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Welcome

The purpose of this Newsletter is to provide Puget Sound Chapter members information about activities within the Chapter, PMI and in the local area. Suggestions of articles are welcomed. Please contact marketing@pspmi.org.

Alternating Dinner Meeting Locations Have Been a Success



Shelley Gaddie, Chapter President holding a 25th Anniversary recognition plaque with some of the founding members

Earlier this year, Puget Sound PMI announced that dinner meetings would be held in alternating locations between the Eastside and downtown Seattle. With three successful dinner meetings under the belt, members are starting to see the benefits of varied locations.

“By alternating venues, we are able to reach more members where they work or live,” states Shelley Gaddie, current chapter President. “Our research showed that while our members work and live all over the Puget Sound area, most were not focused around our prior location. In fact-the vast majority of members were almost equally split between Seattle and the Eastside.”

The September meeting in downtown Seattle kicked off our 25th Anniversary year with a strong emphasis on sustainability. The speaker list included Tay Yoshitani (CEO, Port of Seattle), Eric Grosse (President, Expedia), Doug Moore (President, McKinstry) and Greg Balestrero, CEO of PMI. Speakers spoke to making sustainable decisions in the economic downturn in order to prepare for the future.

The October dinner meeting was the first to be held in the Bellevue Hyatt. Members commented on the recently-opened facilities used and the top gourmet menu selections. Pat



Charlene Draine, VP Programs and Carolyn Daylen VP, Compass Programs

Garrett, the PMI Region 1 Mentor, spoke on the new ISO standards in Project Management. Mitch Lacey shared a case story on project failure.

November brought members back to downtown Seattle at the Grand Hyatt for the dinner meeting. Keith Borman shared his thoughts on product releases in a global environment while Dennis Stauffer explained the audacious new rules in innovation.

“So far, members seem to really enjoy the choices of venues. We look forward to hearing from our members and applying the survey feedback to make the experience better for our members. We are looking forward to all the events and meetings to come.” Shelley concludes.

More information on dinner meetings and other events can be found on the event calendar located at www.pspmi.org.

Information Systems SIG Professional Development Symposium to be Held in Seattle June 27-30, 2010



Each year, the Information Systems SIG (ISSIG) holds an annual PDS (Professional Development Symposium) conference throughout the United States. This year, the Puget Sound PMI chapter has paired up with the ISSIG in a joint effort to benefit both sets of members.

After much consideration, “IT’S TIME TO LOOK UP” was chosen as the theme for the June 27-30, 2010 PDS event. Over the course of four days, attendees will network and learn the latest in project management.

“As a group, we felt ‘IT’S TIME TO LOOK UP’ represented the turning point that our members are experiencing; and how attending the symposium showed a renewed commitment to their long-term goals and dreams. Companies have also started to look forward as they see the end of the recession near,” says Theresa Bivens, PDS 2010 Project Manager. “We have seen a

lot of movement of infrastructure to the cloud. The theme captures the trends our members are going through.”

Look for more information in the coming months ahead. Early bird registration is scheduled to go live in early 2010. For more information on becoming a speaker, volunteer or attendee, email pds.registration@pmi-issig.org.

ITIL: The 411 for Project Managers

By Margaret Mullin, PMP, CSM

ITIL is the abbreviation for Information Technology Infrastructure Library. “The Information Technology Infrastructure Library is a set of best practices and processes for delivering and supporting a sustainable IT service. It is a core framework for consistently delivering an IT service to your clients. Especially with the most recent release of ITIL Version 3, the framework continues to evolve and grow in the direction of encompassing more of the complete processes needed to run IT business”. (Barnett, 2009)

The Office of Government Commerce (OGC), a department of the government of the United Kingdom, developed ITIL.

The ITIL framework is divided into four core process functions:

- Service Strategy: deciding what initiatives would best serve your client
- Service Design: design and developing IT new services, changes and improvements
- Service Transition: building and deploying IT services
- Service Operation: ensuring that IT services are delivered and supported in an efficient manner

Process Improvement is another component of the ITIL framework. These processes are similar to the Project Management lifecycle. (Barnett, 2009)

ITIL is not a substitute for Project Management Methodology. You do not use ITIL to manage projects. Rather, you use Project Management to deliver projects that support the ITIL framework. Project Management fall under the Service Transition Process.

The benefits of ITIL include:

- reduced costs
- improved IT services through the use of proven best practice processes
- improved customer satisfaction through a more professional approach to service delivery
- standards and guidance
- improved productivity
- improved use of skills and experience
- improved delivery of third party services through the through the specification of ITIL or ISO 20000 as the standard for service delivery in services procurements

procurements

The PMI Puget Sound Chapter is offering an ITIL V3.0 Foundation Education Course with Examination and Certification January 20-22. To register for this event go to http://www.pugetsoundpmi.org/activities_calendar.cfm

Get certified on the newest ITIL (now v3) and receive 20 PDU's!

Course Objective:

ITIL v3 Foundations provides you with a general overview of the IT Service Management Lifecycle and its supporting processes, functions and roles. The course also enables you to understand how an integrated IT Service Management framework can be adopted and adapted within your own organization. ITIL v3 Foundations prepares you for the examination leading to the Foundation Certificate in IT Service Management.

What You Will Learn:

- ITIL's key concepts, definitions and objectives
- ITIL's service-driven lifecycle approach and the five key stages of this model
- Structure, components and processes of the 5 core ITIL books
- How ITIL processes can improve IT operations

Provider:

The training is delivered by the professional staff of Seven Wonders Learning, Inc.

Exam:

The certification exam, (a multiple-choice exam) is scheduled on the last day of the course, which is facilitated and marked by an independent examination body.

Who Should Attend:

ITIL V3 Foundations is suitable for anyone working in IT services requiring more information about the ITIL best practice framework. Alternatively, individuals who are V2 certified and wish to upgrade their knowledge.

Dates: January 20-23, 2009, 8 AM - 5 PM (Wednesday-Friday)

Location: Shoreline Conference Center, Cromwell Room
18560 First Avenue NE
Shoreline, WA 98155

Fee: Puget Sound PMI Members: \$1,450
Non-members: \$1,550

The fee includes review sessions, student guide, exam fee and meals, 20 PDU's

Registration is open through December 21, 2009

Calling All Agile PMs

Have you joined the Agile Community of Practice (CoP)? PMI has a new community. There is no additional cost! Collect free PDUs.

Recent Webinars included an interview with Greg Smith on "Becoming Agile for Project Managers".

This Community of Practice is PMI's first newly formed virtual community, and is dedicated to raising awareness of agile practices and techniques among PMI's members.

The PMI Agile CoP is focusing on building an emerging knowledge base using wikis, blogs, discussion threads and more. Additional offerings include articles, tools and techniques, links to agile project management literature and more.

Only PMI members can join the PMI Agile CoP. When new members join, they will have the option to choose the PMI Agile CoP at no fee.

Current PMI members can join the PMI Agile CoP, also at no fee. Select the following address and add to your cart

<http://www.pmi.org/GetInvolved/Pages/PMI-Specific-Interest-Groups.aspx>